



**Behavioral Health Partnership
Oversight Council
Coordination of Care Committee
Medical Assistance Program Oversight Council
Quality and Access Committee**

Legislative Office Building, Room 3000, Hartford CT 06106-1591
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Chairs: Representative Jonathan Steinberg, Janine Sullivan-Wiley, Kelly Phenix & Benita Toussaint

MAPOC & BHPOC Staff: David Kaplan

The Committee will work with the Departments of Social Services, Children and Families, and Mental Health and Addiction Services, and the administrative services organizations that administer medical, behavioral health, dental and non-emergency transportation, to identify and monitor key issues that may impact whether individuals and families in the HUSKY Health program and receive person-centered coordinated services. The Committee and its partners, along with parent and community input, will seek to ensure that participants in the HUSKY Health program receive behavioral health care that is coordinated with their medical (primary and specialty care), dental, pharmacy, and transportation services.

Meeting Summary: January 23, 2019

1:00 – 3:00 PM

1E LOB

Attendees: Chair Kelly Phenix, Chair Benita Toussaint, Dr. Lois Berkowitz (DCF), Michelle Chase, Alyse Chin (DMHAS), David Coppock (Veyo), Shawn Dehnert, Kathy Flaherty, Olivia Hathaway, Brenetta Henry, Quiana Mayo, Sabra Mayo, Linda Pierce (CHNCT), Akriti Rai (Veyo), Trevor Ramsey, Bonnie Roswig, Erika Sharillo (Beacon), Kimberly Sherman (CHNCT), Kent Shi, Eunice Stellmacher, Jacquelyn Stupakevich (Beacon), Rod Winstead (DSS), and Valerie Wyzykowski (OHA)

Introductions

Co-Chair Benita Toussaint convened the meeting at 1:02 PM and introductions were made. Members were asked to sign the attendance list. Co-Chair Kelly Phenix then asked Brenetta Henry to give the first report of the meeting.

BHP Consumer/Family Advisory Council Update- Brenetta Henry

Brenetta Henry greeted and wished everyone a Happy New Year. She reported that the Council had a focus group meeting with the Department of Public Health's Ramona Anderson on the use of Naloxone. The department is seeking recommendations and feedback for the Website. CFAC members reported that the Website needs to also be in Spanish for access and divided into demographic areas of the state. On December 13, 2018, CFAC had an appreciation luncheon at Beacon for the break-out session leaders, providers, and vendors who attended the iCAN Conference in September. They also met with Terri DiPietro (Middlesex Hospital), BHP Operations Committee Co-Chair on how to access certain services in the community. Brenetta also asked to Save-the-Date

for April 11, 2019 from 8 AM to 10 AM. CFAC will have a Legislative Breakfast at the Legislative Office Building (LOB) Legislative Dining Room. The purpose of the breakfast meeting is to relay to the legislators that consumers need to be involved in their affairs from conception to implementation.

Update on the Status of Non-Emergency Medical Transportation (NEMT)-Rod Winstead (DSS) and David Coppock (Veyo)



CoordCareQualAccess1-23-19VeyoUpdate

Rod Winstead (DSS) asked David Coppock (Veyo) to present the report. For a full report, see above icon.

Discussion and Comments included:

There were numerous questions ranging from unfulfilled rides, to reimbursements to training for independent delivery contractors. Shawn Dehnert from Four Fellas Transportation in Bloomfield testified that his company was required to provide transportation for all over the state instead of the region adjoining the Town of Bloomfield (Greater Hartford Region) as was contracted with the last Administrative Service Organization (ASO), Logisticare. As a result, Veyo has not given his company any requests for rides since April 10, 2018. Dave Coppock said that he would not get into the details over any private contractor but he did say that (transportation) companies are not dedicated 100% to Veyo (when they are contracted). There is not an adequacy problem in Connecticut. Veyo has had full transparency for the last 13 months. Kathy Flaherty (CLRP) asked about the audit study by McKesson that was requested to DSS for NEMT by committee members at the November 2018 committee meeting. Rod Winstead (DSS) asked where the funding would come for the study.

There was a question about if people were ineligible for NEMT because they were no longer a Medicaid recipient. Pending the appeal, their benefits continue. Dave commented on no-show rides where the consumer is not where they are supposed to be for a pick-up. These no-show rides are usually in the urbanized areas. Valerie Wyzykowski (OHA) asked that no-show ride data be broken down by region in the next report. David said that it is already broken down per county as a percentage of total trips but he will try to get it by town. Co-Chair Kelly Phenix said the Veyo Advisory Group needs more consumers on the panel for greater input. Bonnie Roswig asked if sanctions can be reported at the March committee meeting and Dave advised that they are already posted on the DSS Website for current status.

Spend-downs: Discussion of What the Parameters are and Impact on Consumer Access to Service



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<https://portal.ct.gov/-/media/Departments-and-Agencies/DSS/Brochures/Medical-Medicaid-Medicare/spndown.pdf>

Due to the absence of some of the Co-Chairs and other members of the committee Sabra Mayo asked if this discussion can be tabled for the next meeting. All agreed. Rod Winstead (DSS) shared the documents that would be needed for that discussion (see above icons and link).

Other Business and Adjournment:

Other future agenda items suggested: What is the process for CHN to be informed if approved In-home Skilled Nursing Service hours are unused and not fulfilled by the provider.

Co-Chair Kelly Phenix asked for new business and hearing none, asked for a motion to adjourn. Sabra Mayo made the motion and it was seconded by Brenetta Henry. Co-Chair Benita Toussaint announced the next meeting will be on Wednesday, March 27, 2019 at 1:00 PM in 1E, and adjourned the meeting at 2:35 PM.

Next Meeting: Wednesday, March 27, 2019 @ 1:00 PM in Room 1E LOB